



Nortel Networks i2004 IP Back Cover Replacement

Use this guide to take off the back cover of the phone.

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TOOLS:

- [Phillips #2 Screwdriver](#) (1)
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Step 1 — Back Cover



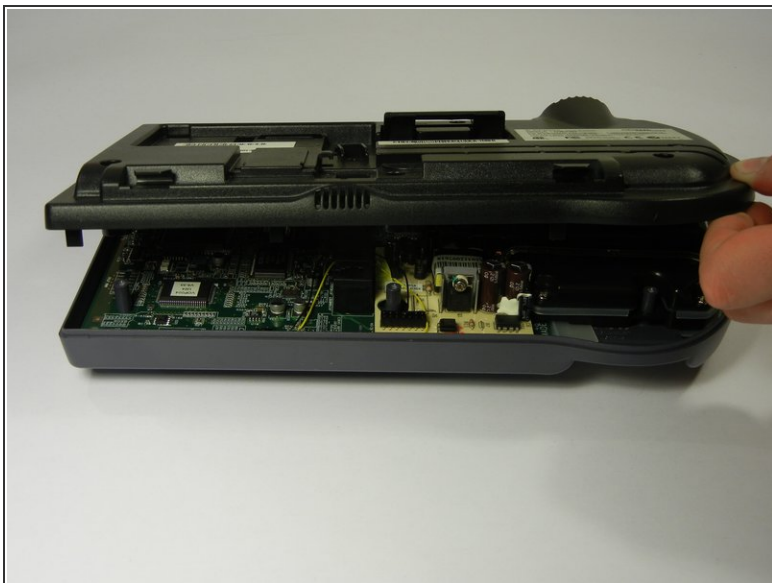
- Flip the phone over to view the back.
- Remove the power and phone cords.

Step 2




- Remove the seven 8mm Phillips #2 screws.

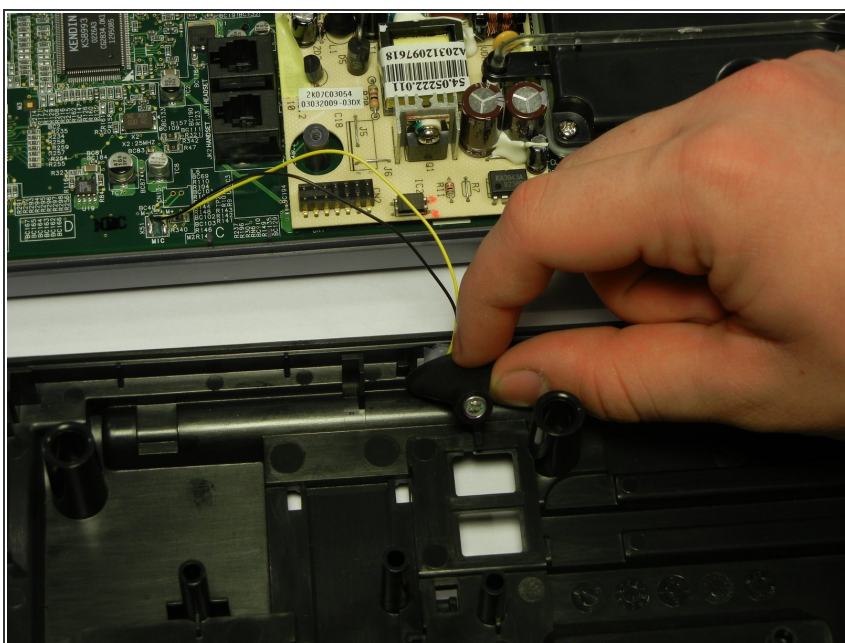
Step 3



 Lift up the back cover slowly because there are still wires attached to the circuit board.

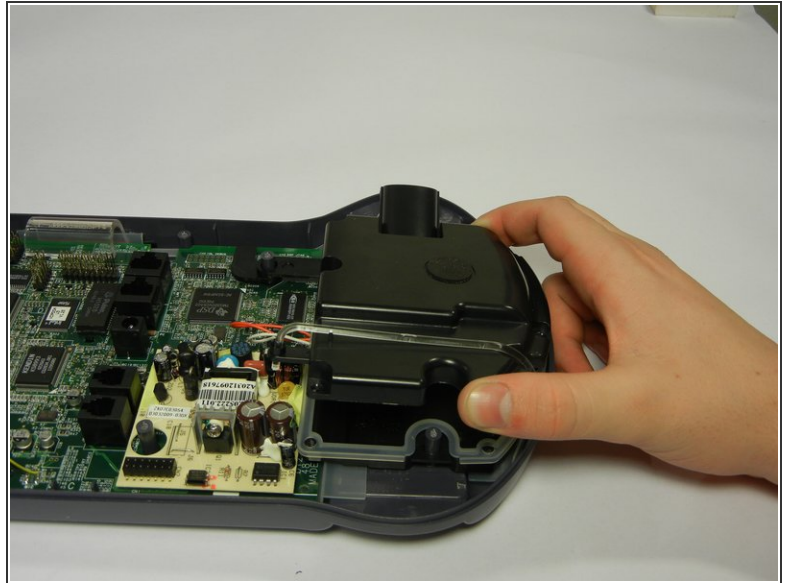
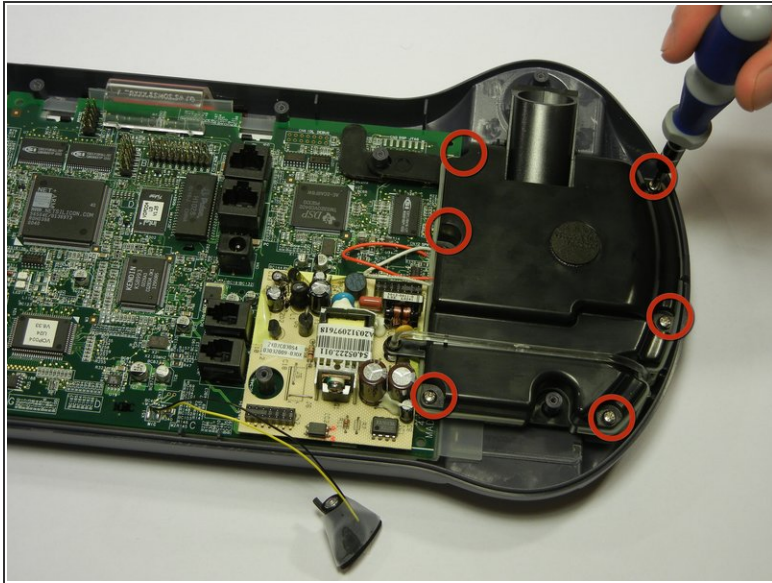
 Lifting the back cover should not require a lot of force; simply lift with your fingertips.

Step 4



- Disconnect the rubber piece by pulling it out of the slot, freeing the back cover completely.

Step 5



- Remove the six 8mm Phillips #2 screws.
- Pull the speaker phone cover straight up.

To reassemble your device, follow these instructions in reverse order.