



# How to Power Off a Broken Apple Watch

Learn how to turn off your Apple Watch when the touchscreen is broken or touch inputs don't work.

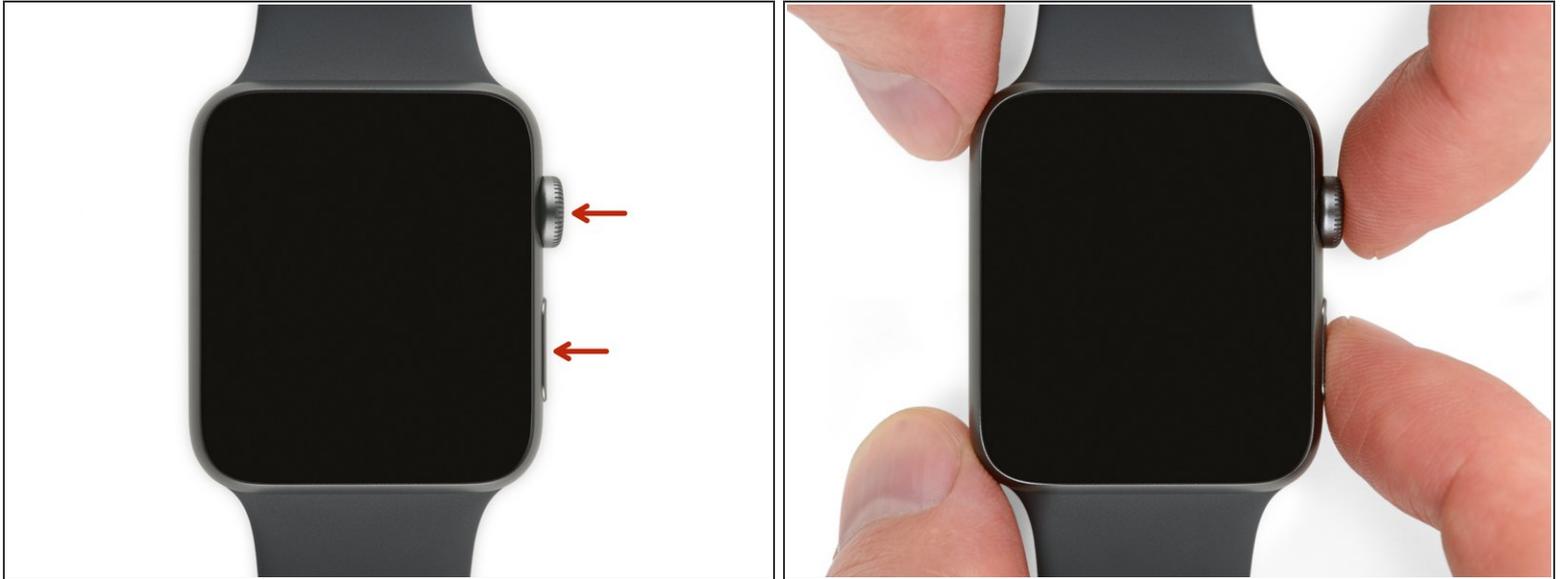
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## INTRODUCTION

If your Apple Watch's touchscreen is broken or doesn't respond to touch, you can't power it down using the slide-to-power-off controls. Instead, follow this guide to switch off your Apple Watch using the side button and digital crown. After turning off your watch, you can proceed with repairs.

## Step 1 — Press and hold both buttons



**!** If your Apple Watch is charging, unplug it from the charger, or this procedure won't work.

- Press and hold both the side button and digital crown simultaneously.
- Continue holding while the Apple Watch reboots.

## Step 2 — Release the digital crown



- When you see the Apple logo, release the digital crown. Continue holding the side button.
- When the Apple logo disappears, release the side button.

### Step 3



**i** The Apple Watch is now powered off.

That's all! With your Apple Watch safely powered down, you can proceed with repairs.