



Samsung NP350E5C-A02US RAM Replacement

This guide will help you replace your bad memory stick.

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INTRODUCTION

If you have followed the steps on our [troubleshooting page](#) and find that your memory sticks are bad. Then, this guide will help you replace them.

TOOLS:

- [Phillips #0 Screwdriver](#) (1)
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Step 1 — Battery



- Lay the laptop down so that the bottom is facing up.
- ⓘ There is no battery in the picture.

Step 2



- Slide the two plastic tabs to the opposing sides.
- ⓘ There is no battery in the picture.

Step 3



- While both are in the unlocked position, slide the battery out.
- ⓘ There is no battery in the picture.

Step 4 — Hard drive and memory stick cover



- Remove the M2.5x5 mm screw with a Phillips #0 screwdriver.

Step 5



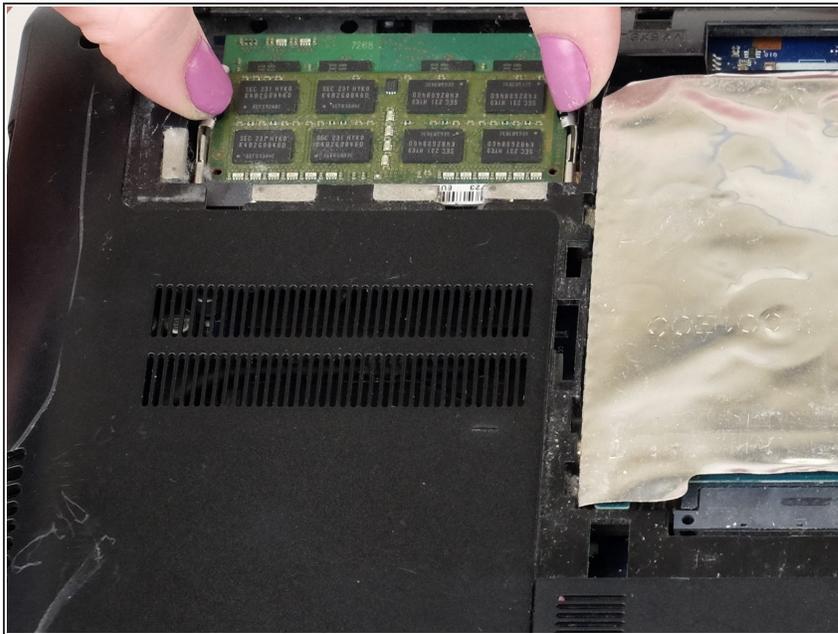
- Slide the cover 1/4" towards the front of the laptop.

Step 6



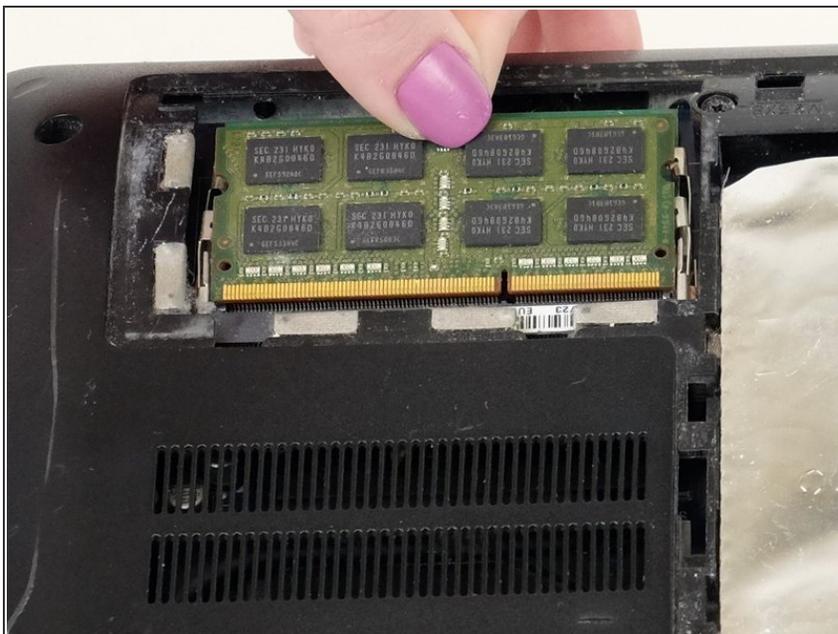
- Then, lift the cover off.

Step 7 — RAM



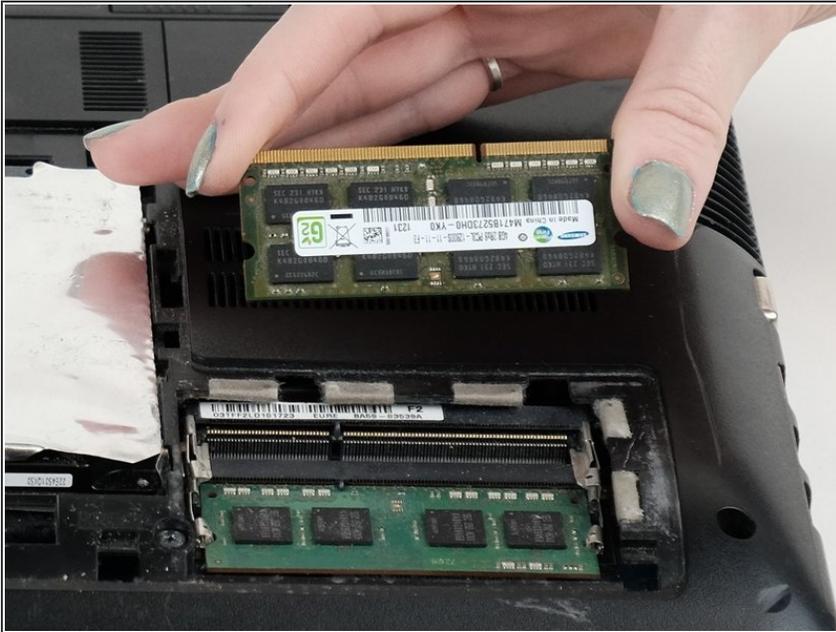
- Gently push the lock springs outwards and the RAM stick will rise when it's free.

Step 8



- Then, gently pull the RAM stick towards the front of the laptop.

Step 9



- Repeat the last two steps for the second RAM stick if needed.

To reassemble your device, follow these instructions in reverse order.