Wacom Cintiq 24HD Display Control Buttons Replacement

How to replace the display control buttons on Wacom Cintiq 24HD.

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INTRODUCTION

Frequent use can damage or jam the buttons on the Cintiq 24HD over time. You can not properly adjust the display of the Cintiq 24HD without the buttons . This guide will walk you through replacing the display control buttons on the Cintiq 24HD.
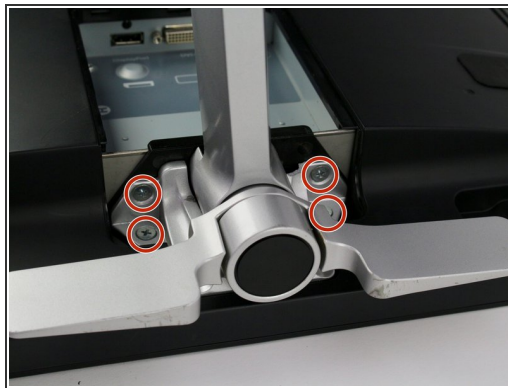
TOOLS:

- Phillips #2 Screwdriver (1)
- iFixit Opening Tools (1)
- Phillips #1 Screwdriver (1)

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Step 1 — Stand

- Unplug any cables from the USB, power, display or DVI-D ports by gripping the cord by the connector and pulling straight out of the port.

- ⚠ Unplugging the cables by pulling on the cord or pulling at an angle can damage the cable or connector.

Step 2

- Place the device screen down on a flat surface.

- Remove eight 10mm Phillips #2 screws (four on each leg of the stand) by turning the screwdriver counterclockwise.

Step 3

- Lift the stand up and away from the rest of the device so the legs separate from the mounting plate.
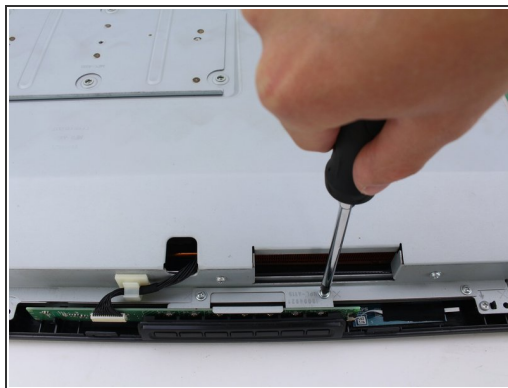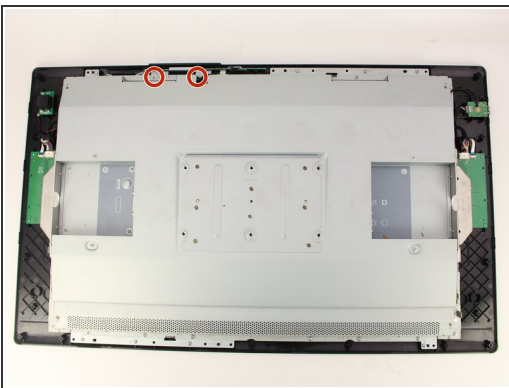
Step 4 — Back Panel

- Remove eighteen 10.2mm Phillips #1 screws from the perimeter of the back panel by turning the screwdriver counterclockwise.

- Remove one 11.9mm Phillips #1 screw from the center of the back panel.

- Remove two 10.2mm Phillips #1 screws from underneath hinged panels in the bottom right and left corners.

- (i) Our device does not include the cover panels for the USB, DVI-D, and power ports. You must first remove these cover panels shown in green in order to remove the back panel.

Step 5

- Lift the back panel up by a corner and insert a plastic opening tool in the gap.

- Slide the tool along the gap around the perimeter of the device while lifting to unlatch the back panel.

  - ⓘ The latches on the back panel will make loud clicking noises when opening.

- Remove the panel by lifting it up and off of the device.
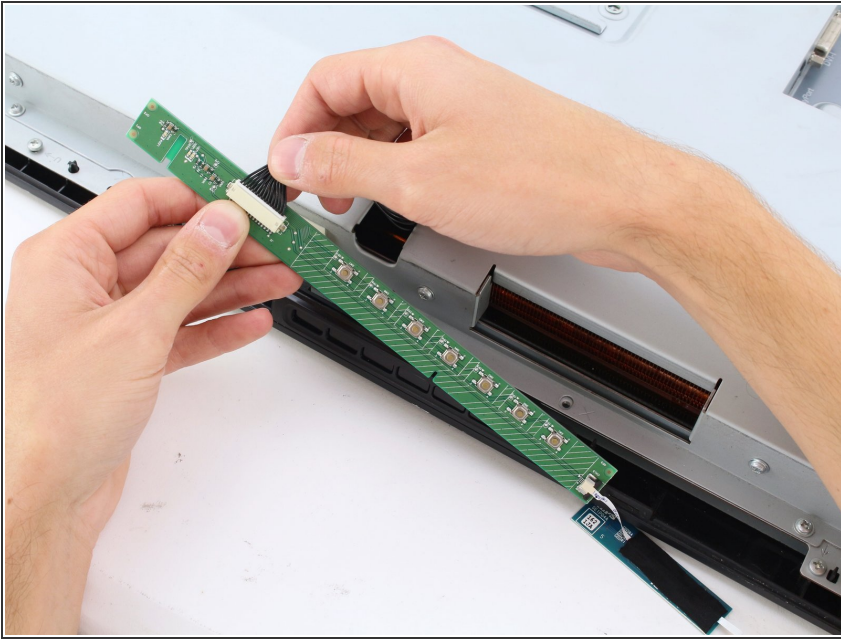
Step 6 — Display Control Buttons

- Remove the two 8mm screws from the metal button plate using a Phillips #2 screwdriver and by turning clockwise.

- Remove metal holding plate by lifting up and off of the button board.

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Step 7

- Remove the button board by pinching the wiring close to the connector and gently pulling straight out from the port.

Step 8

- Remove the button cover by pushing the buttons out of their holes and pulling the cover up.

To reassemble your device, follow these instructions in reverse order.

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