



# Disassembling General Electric Telephone 2-9710A Handset

This is a streamlined guide on how to...

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# INTRODUCTION

This is a streamlined guide on how to disassemble General Electric Telephone 2-9710A Handset. The tools needed are the Fixit Opening Tool and a Phillips #1 Screwdriver. There are many parts at risk of being damaged, ensure that you follow the procedure with care. The time needed to complete this procedure is approximately fifteen to thirty minutes.

## 🔧 TOOLS:

Phillips #1 Screwdriver (1)

iFixit Opening Tool (1)

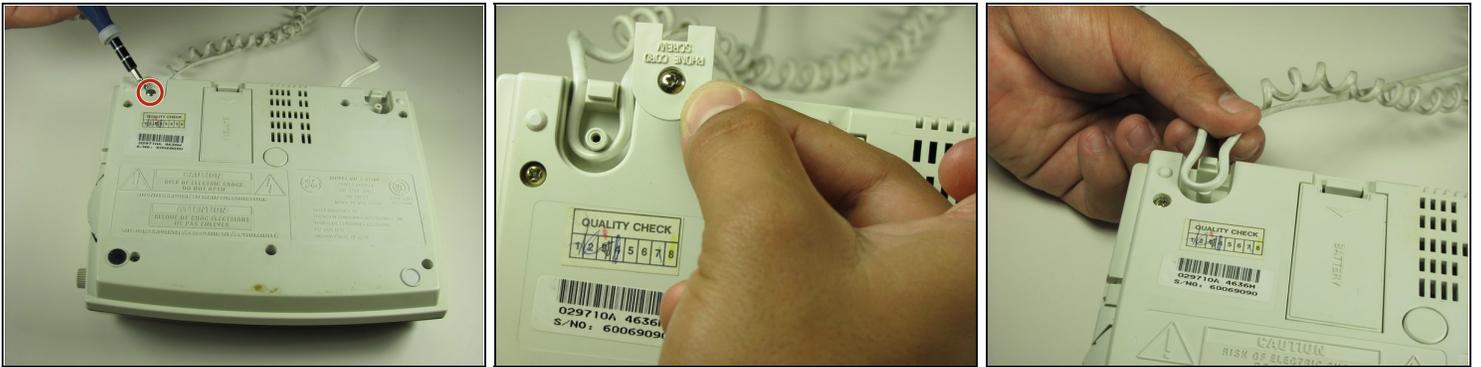
## Step 1 — Phone Cord



**⚠️ Unplug the device before proceeding.**

- Using a plastic opening tool, remove the phone cord from the phone jack at the base of the handset.
- ① To release the cable, gently press down on the top plastic tab of the connector.

## Step 2



- Remove the 7.5 mm screw.
- Remove the screw cap.
- Pull up the phone cord to remove it from the base.

## Step 3 — General Electric Telephone 2-9710A Handset



- Remove the plastic cover with a plastic opening tool by gently sliding the tool underneath the plastic and pry the cover off.

## Step 4



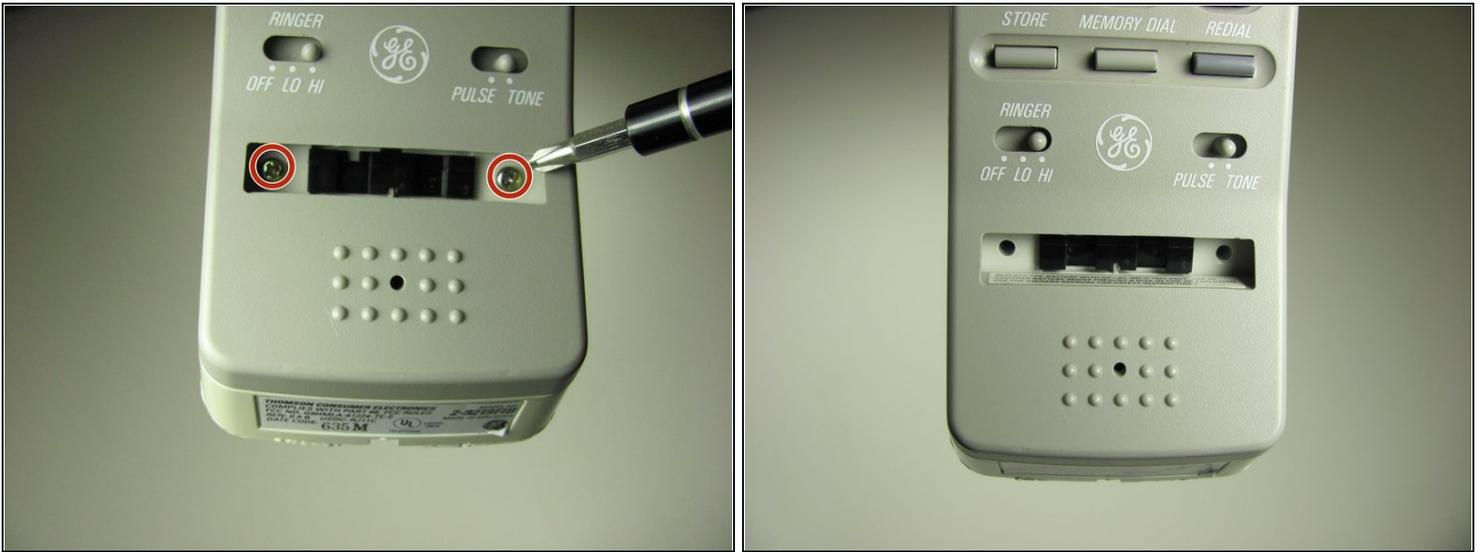
- Remove the paper with a plastic opening tool by gently sliding the tool underneath and prying the paper away from the phone.

## Step 5



- Remove the rubber stopper with a plastic opening tool by gently sliding the tool underneath and pry away from the phone.

## Step 6



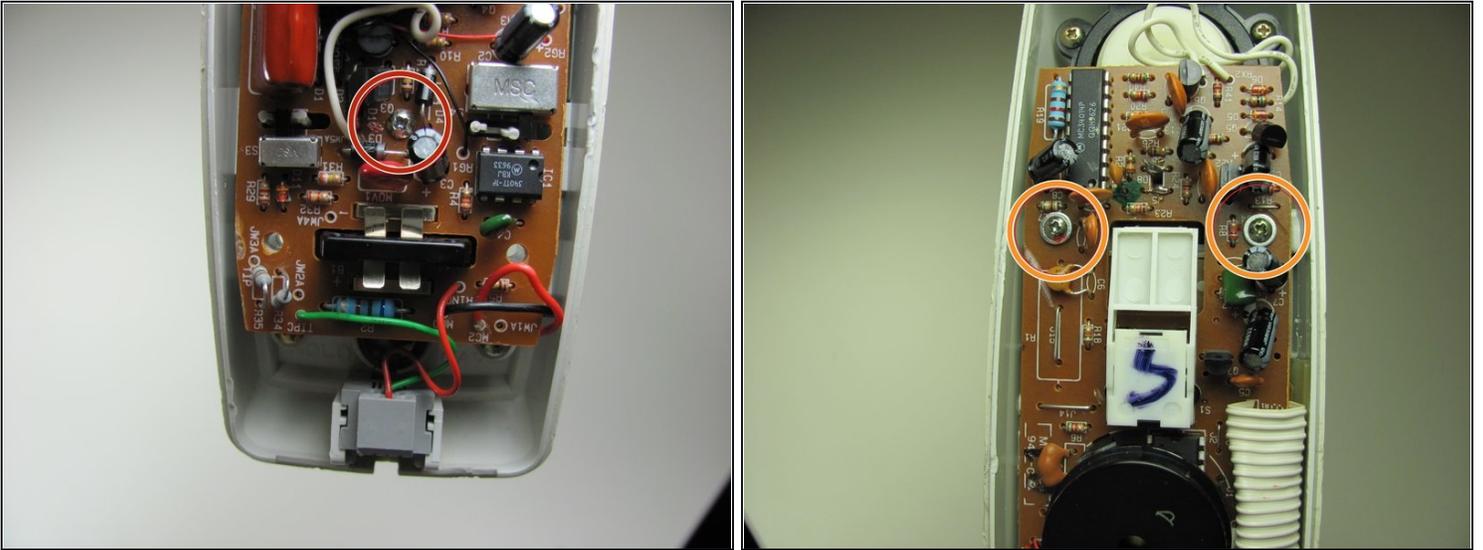
- Remove the two 2.1 mm screws with a Phillips #1 screwdriver.

## Step 7



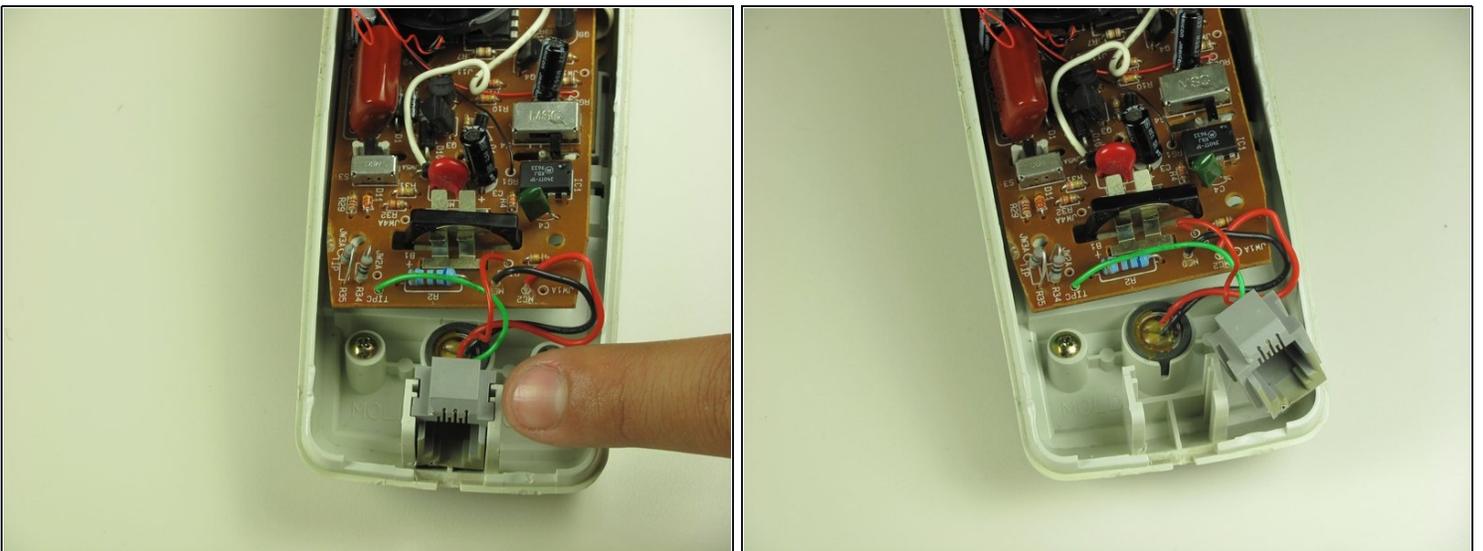
- Pull apart the handset by pulling the top shell away from the other half of the phone.

## Step 8



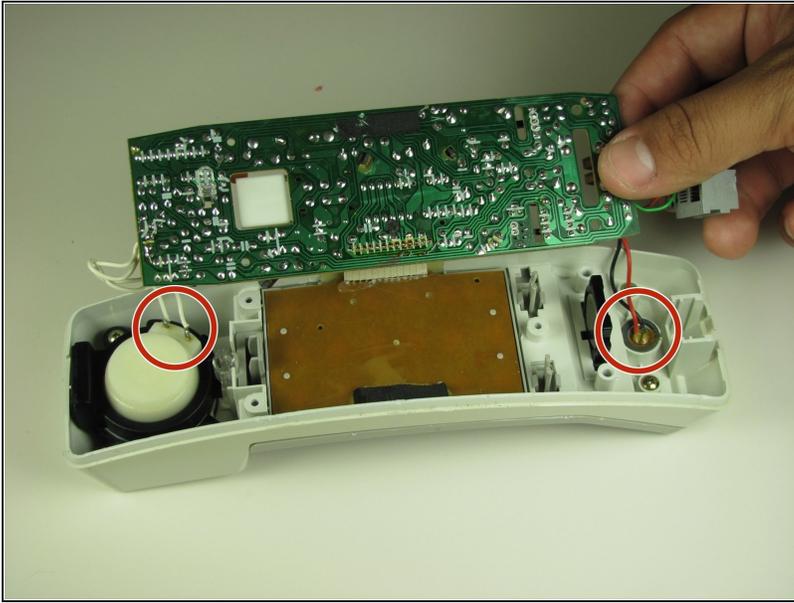
- Remove 3 screws attaching the motherboard to shell.
  - Remove the 13 mm screw with a Philips #1 screwdriver.
  - Remove the two 13 mm screws with washers with a Philips #1 screwdriver.

## Step 9



- Slide the phone jack out from the shell by gently lifting up the female phone jack connector.

## Step 10



- Without removing the motherboard completely, pull up slightly and pivot the motherboard out of the shell.

⚠ Be careful not to pull the connectors out.

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To reassemble your device, follow these instructions in reverse order.