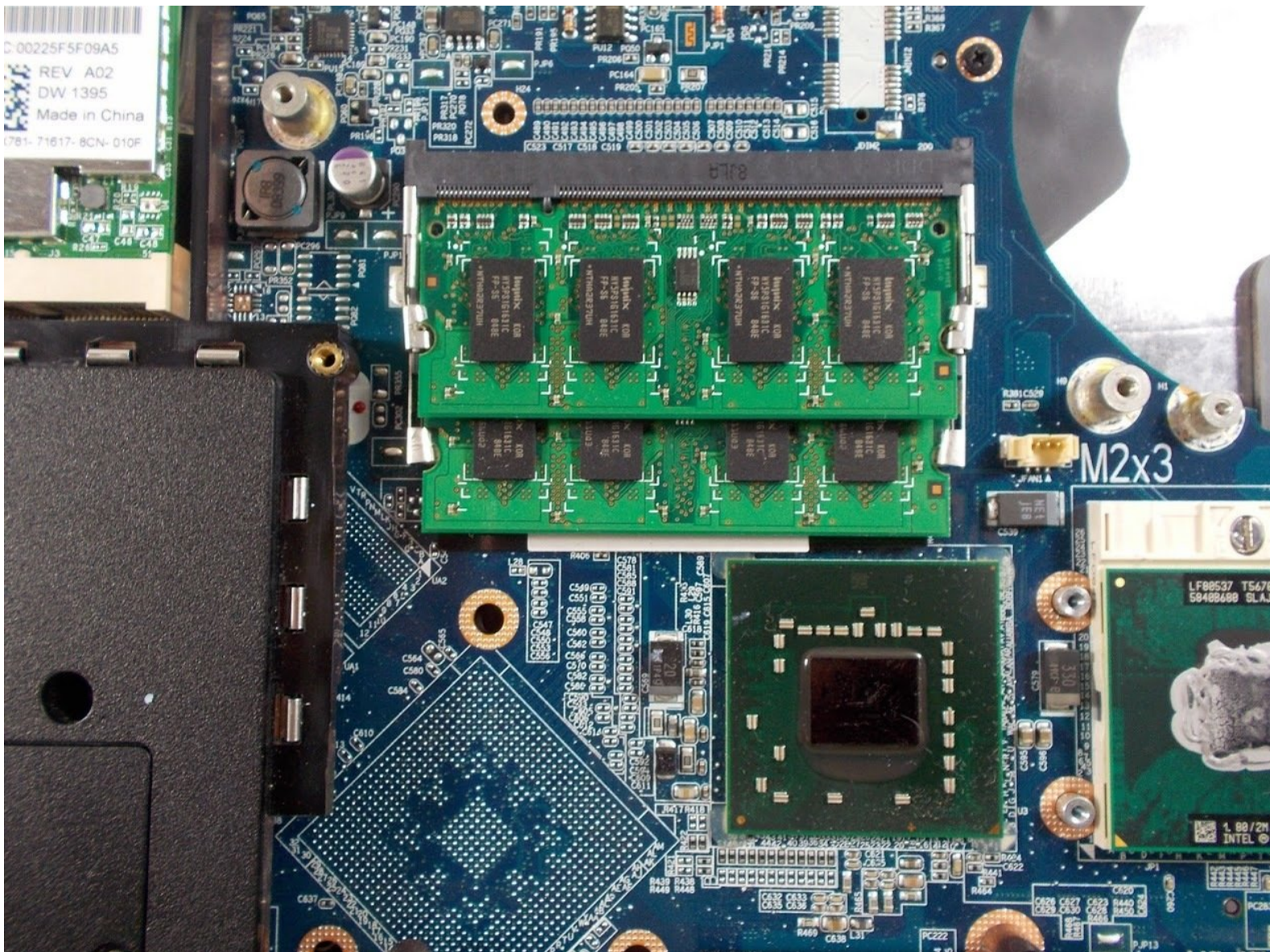




Dell Vostro 1710 RAM Replacement

Files appear to be lost or corrupted and unable to retrieve data you have saved. Unable to access web browser or unable to connect to wifi.

Written By: Sarah Dulac



INTRODUCTION

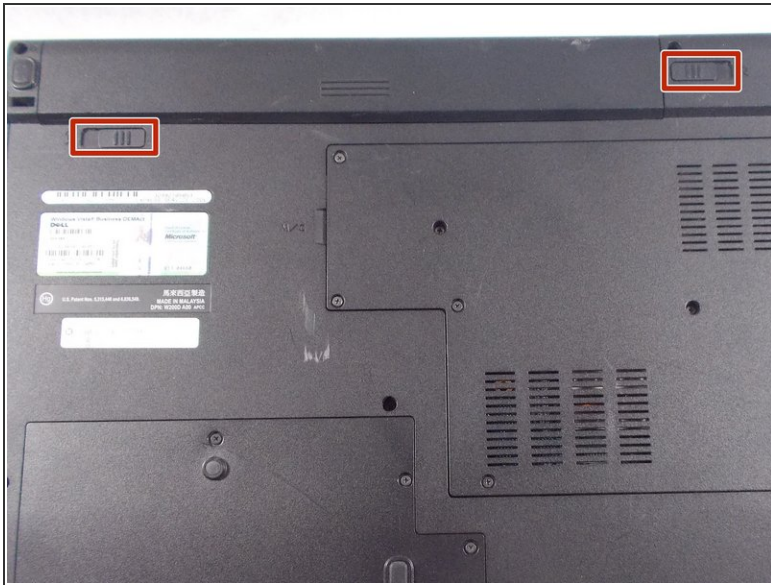
RAM is needed for a computer to function. If your computer is crashing you may have old or damaged RAM. It can be damaged by static electricity and if it is not removed or inserted correctly. Adding more RAM to your computer can improve its performance drastically.



TOOLS:

- [Phillips #1 Screwdriver](#) (1)
-

Step 1 — Battery



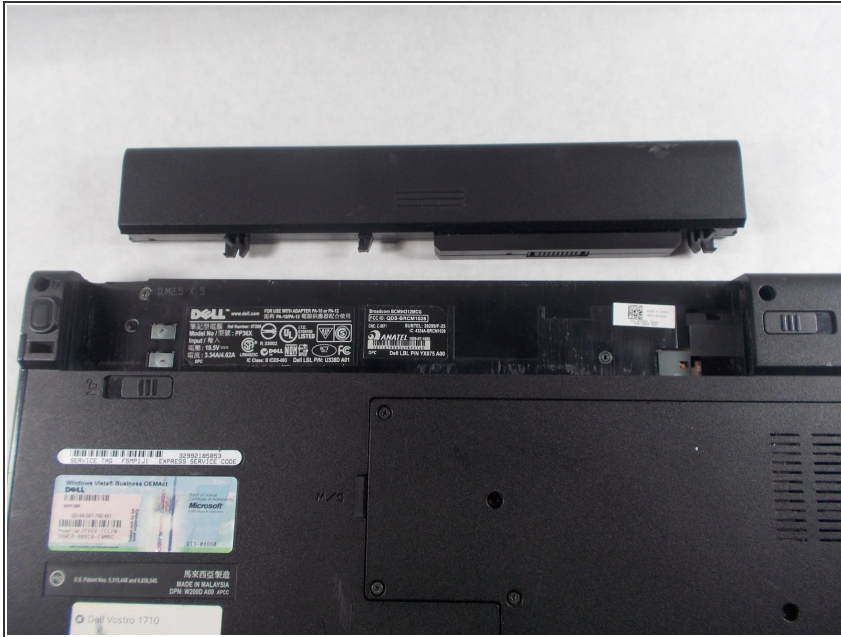
- ❗ Make certain that the power to your laptop is off.
- Press and slide the two buttons outwards and away from the battery.

Step 2



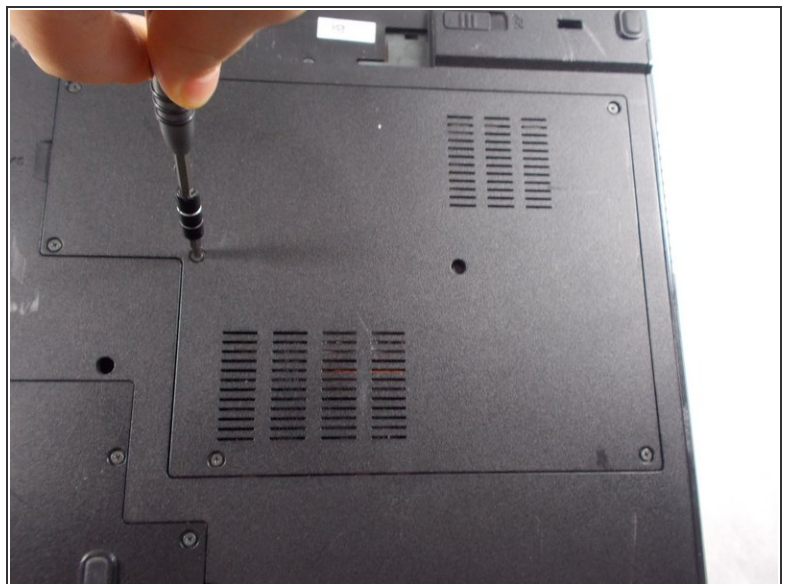
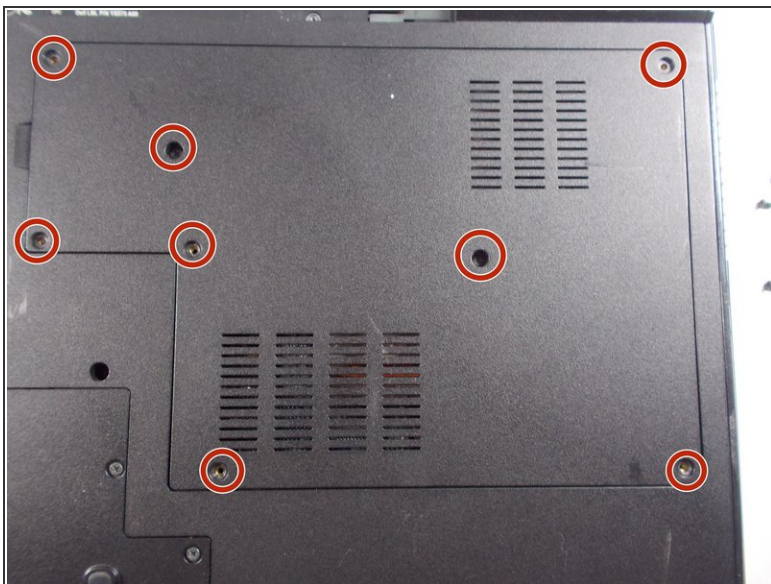
- Slide the battery away and parallel from the laptop.

Step 3



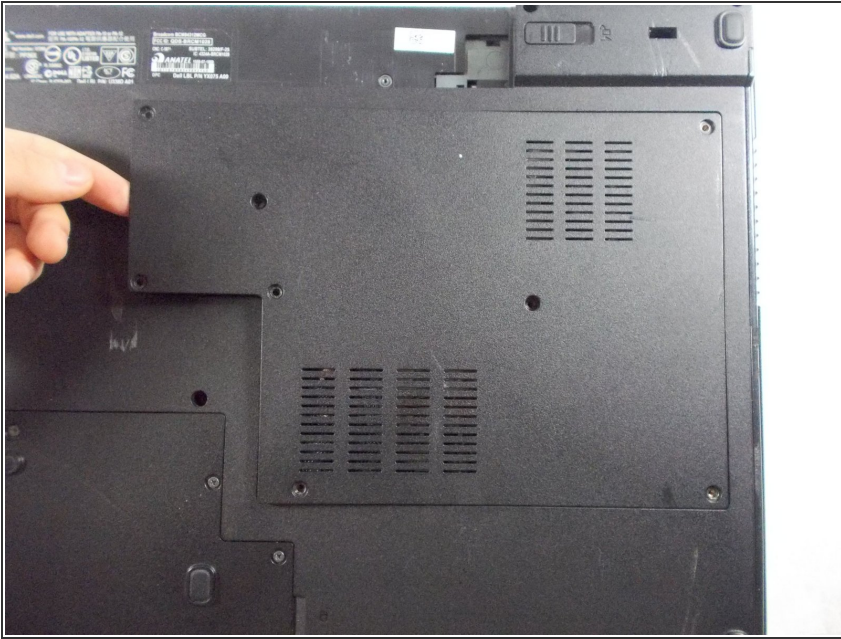
- Remove the battery from the slot.

Step 4 — Back Panel



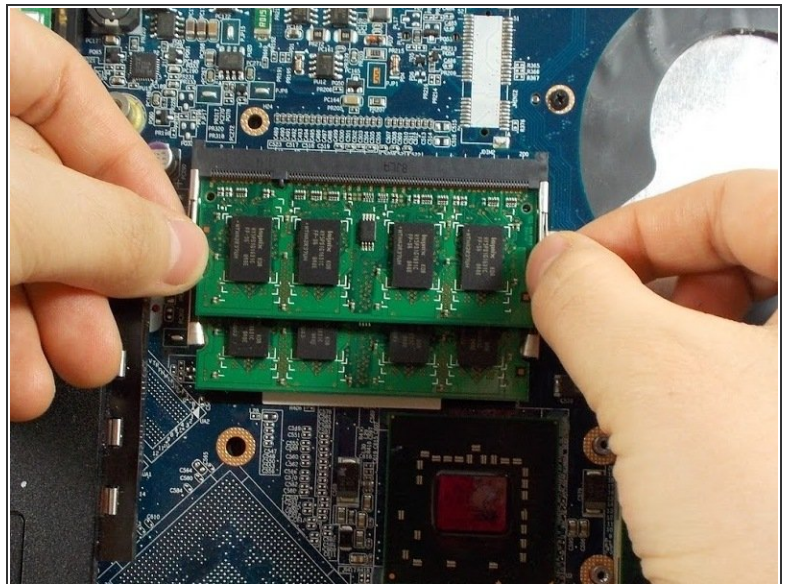
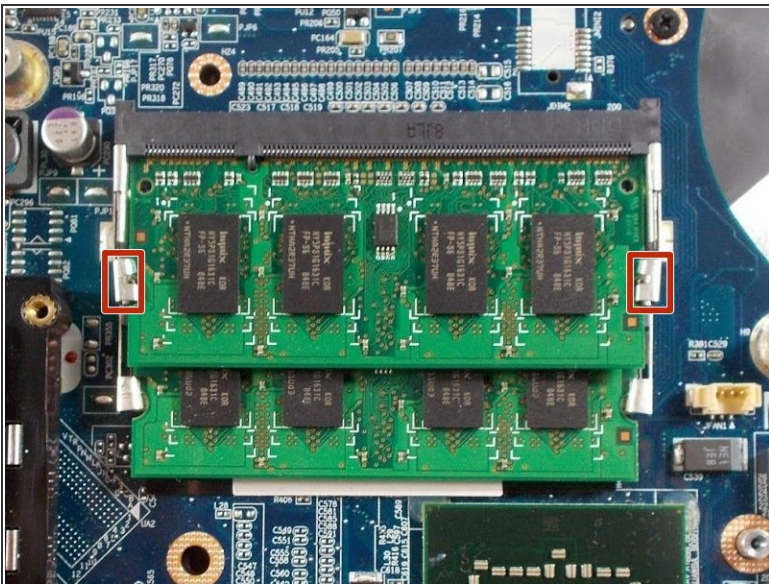
- Unscrew the eight 6mm screws with a Philips #1 screw driver.

Step 5



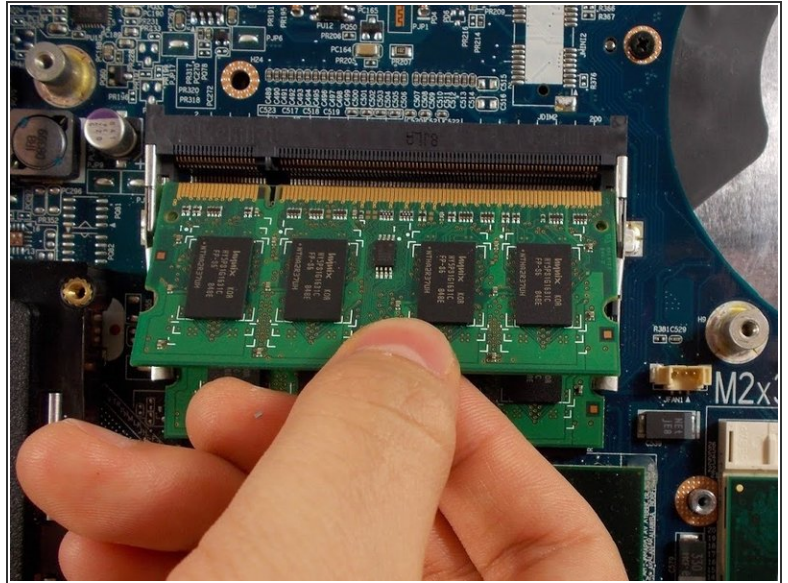
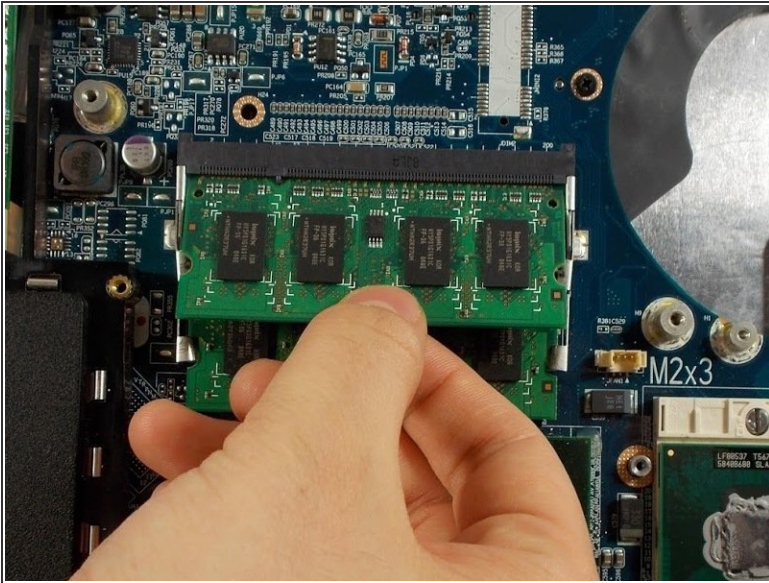
- Lift back cover from the groove on the left side of the cover next to the symbol.

Step 6 — RAM



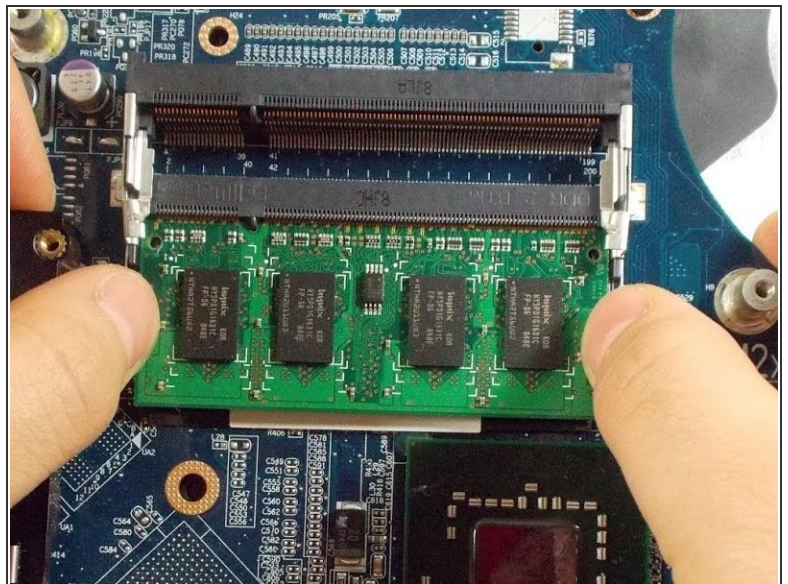
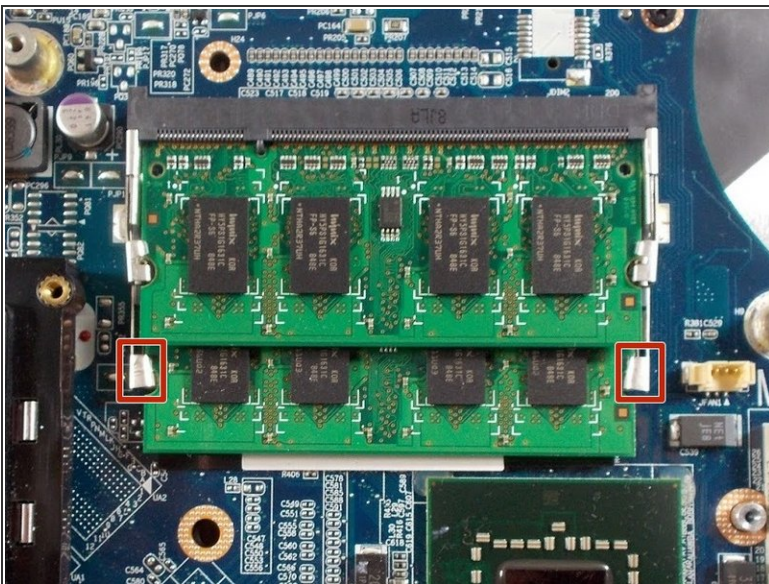
- Push the metal tabs outward and away from the RAM.

Step 7



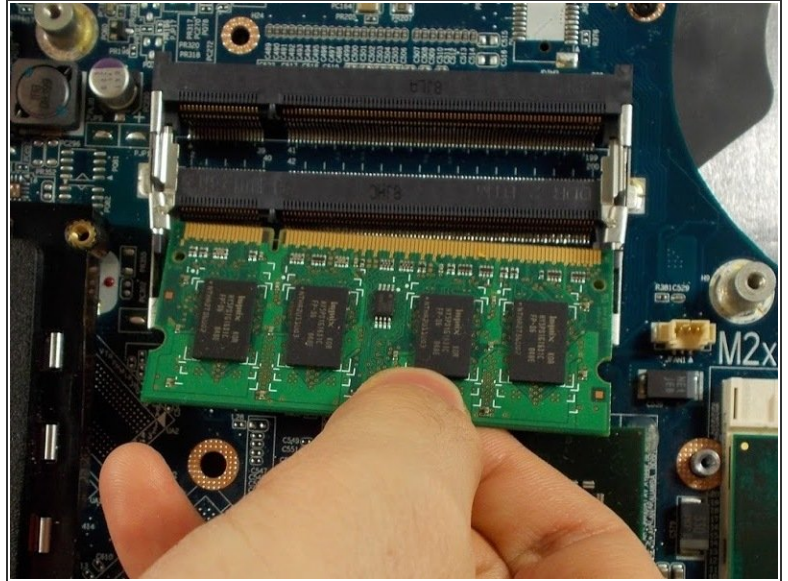
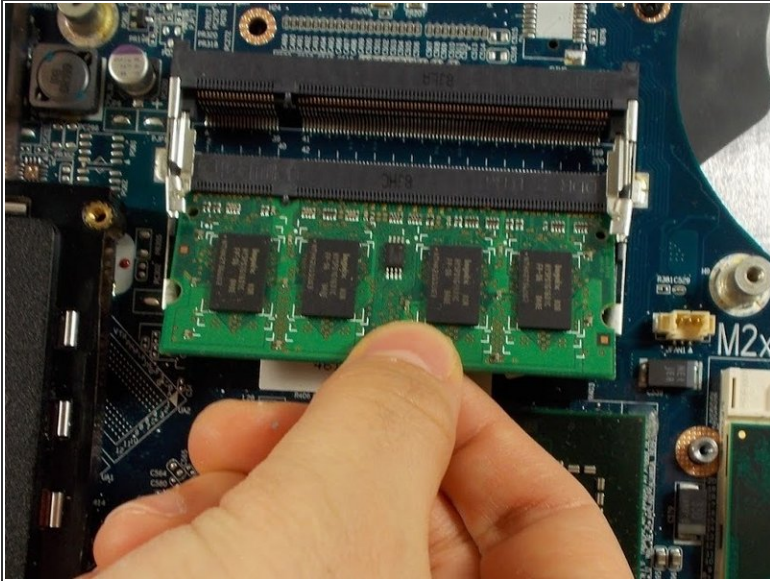
- Pull the top piece straight out of the socket.

Step 8



- Repeat the same process by pushing the bottom metal tabs outward and away from the RAM.

Step 9



- Pull the bottom piece straight out of the socket.

To reassemble your device, follow these instructions in reverse order.